



Patients Group

SPITAL SURGERY PATIENTS GROUP

MEETING MINUTES - THURSDAY, 7TH NOVEMBER 2024

CHARLOTTE HOUSE, BEBINGTON 1.00 PM

ATTENDEES

Steve Evans (Chairman), Tricia Harrison (Vice-Chair), Emma Hadwin Spital Surgery, Mary Jordan Dementia Friendly Wirral Strategy, Susan Milner, Doreen Garrett, Ian Wrigley, Austin Johnson, Cheryl Peers, Yvonne Harvard, George Rennie

APOLOGIES

Len Ellison, Na'amat Little, Heather Wrigley, Yvonne Harvard, Bob Wright, Ann Evans, Cheryl Peers, Pat Carter

RATIFICATION OF LAST MINUTES & MATTERS ARISING

The minutes were ratified and passed as a true record, proposed by Doreen Garrett and seconded by Ian Wrigley.

PRESENTATION BY MARY JORDAN COUNCILLOR WBC

Mary gave a presentation regarding WBC 2022 Dementia Strategy. Currently 4863 people across Wirral have been diagnosed with Dementia. Mary gave several examples of the lack of understanding that Dementia patients live with on a daily basis, for instance paving, replacing paving stones with tarmac are perceived by Dementia sufferers as a black hole. Mary is trying to get this practice reversed and paving stones replaced and not tarmacked. Mary told us some of the steps that can and should be taken include:-

PREVENTION - leading a healthier lifestyle.

DIAGNOSING WELL - and referring to such facilities as the Memory Clinic.

POST DIAGNOSTIC SUPPORT - signposting to groups that offer support.

PLANNING WELL - whilst people still have capacity to make choices they are encouraged to do so by putting steps in place. These include such things as Power of Attorney, Care Plan, DNR choice and living well in their own home with Dementia.

One of the key areas that need to be addressed is ending social isolation for those with Dementia. The long term aim is to make Wirral Dementia Friendly.

CHAIRMAN'S UPDATE

WUTH TRUST

There is a Winter Wellness Market being held in the Education Centre at Arrowe Park Hospital on 16th November from 10:00am until 3:00pm. There will be a variety of groups and stalls offering advice. All are welcome.

Surgery Maintenance, Susan drafted a letter outlining the general poor maintenance and safety issues in Spital Precinct. Steve asked Emma if she would forward this to the landlords as a matter of concern, and also to support the surgery in their own requests for essential maintenance to be carried out.

There is a Change NHS Survey that you can complete if you wish putting your ideas forward on the next 10-year plan.

Spital Surgery came top of a recent capacity and access survey in the Healthier South Wirral PCN. Our thanks and congratulations to achieving a well-deserved score.

GENERAL PRACTICE UPDATE

Maintenance Issues - repairs to the uneven surface outside the surgery have been agreed.

Cladding - repairs will not be carried out until the request for solar panels to be installed on the roof is granted to save 2 lots of costs for scaffolding.

The surgery have had new automatic doors fitted, and funded by an NHS improvement grant.

The owners have paid for a new back door and have replaced the floor in one of the surgery rooms that was uneven and dangerous.

Emma told us that the surgery is struggling for room within the surgery to accommodate the day-to-day surgery requirements. She is currently looking for alternative options and solutions.

The surgery has nearly completed all the Seasonal Flu & Covid vaccination clinics.

Emma told us that Cheshire & Merseyside ICB are currently 15m in debt.

Lucy O'Sullivan, our Nurse Associate will be starting training as a Registered Nurse in March.

DNA figures for October are:-

GP - 17 appointments = 4.25 hrs.

Nurse 68 appointments = 7.5 hrs.

Face to Face GP appointments = 903

GP Telephone consults = 595

Average waiting time for call to be answered = 1 min 52 secs

The surgery cleaner, Val is retiring after 20 years' service. She is not directly employed by the surgery and has not taken any time off during those 20 years, even for holidays. She will be missed. The cleaning will be taken over by a cleaning company.

Surgery Training Dates. There will be out of hours cover from 1:00pm until close.

2024 - Thursday 14th November 2024

2025 - PLT

Wednesday 22nd January 2025

Tuesday 25th March 2025

Thursday 26th June 2025

Wednesday 15th October 2025

2025 - Primary Care Forum

Tuesday 25th February 2025

Wednesday 21st May 2025

Tuesday 8th July 2025

Thursday 18th September 2025

AOB

The Christmas get together will be held at the surgery on 28th November starting at 6:00pm

DATE OF NEXT MEETING

Our next meeting - this is scheduled to be held on **Thursday, 9th January 2025 at 1:00pm at Charlotte House**. The Speaker will be Niki Simmons, a Long Covid Nurse based at VCH

An email a week before the January meeting will be sent out with an agenda asking for any other ideas or points you may wish to add and will also include details of the presentation.

If any members have any queries or comments about these minutes, please feel free to contact us by E-mailing Steve on stephenevans03@hotmail.co.uk